

LED Color Explanation

Color Chart

LED Color & Status	Description
Green	Authorization Success
Red	Authorization Fail
Pink	On Processing
Flicker Red per 2 sec	Failed. Contact our support line for assistance.
Flicker Yellow per 2 sec	Awaiting Input
Flicker Blue & Yellow per 2 sec	Trying to receive IP address from DHCP server
Flicker Blue & Sky Blue per 2 sec	Normal
Flicker Blue & Pink per 2 sec	Locked
Flicker Blue & Red per 2 sec	Initialized Time due to internal battery discharge
No LED light	Contact our support line for assistance.

Flashing Blue and Red?

All Suprema products have a built-in LED panel to indicate the status of a device. When the device is flashing blue and red you should adjust the time in BioStar by clicking on the device tab and selecting *Device* → *Get Device Time*.

If the device time is incorrect, select the check box beside *Get Host PC Time* → *Set Device Time* → uncheck box. The correct time should now be displayed when you click *Get Device Time*. (Refer to Set Time Support Document SD1004 for further explanation).

